

Stowe on the Wowld Storage unit procedure and policy

Our storage unit is located at Kennards self-storage - Prospect

15 Rowood Road Prospect NSW 2148

Nearest Cross Street: Blacktown Road and also Stoddart Road Phone Fax Email Office Hours Mon – Fri Sat Sun Access Hours 24 Hours

+61 2 9688 1933 +61 2 9896 8753 prospect@kss.com.au

Get Directions

8:30am - 6:00pm 9:00am - 5:00pm 10:00am - 4:00pm

All of the storage units are alarmed individually and are only disarmed by entering the entrance code at the front gate. Usually you will need to do this to open the front gate anyway but on occasion the gate is already open. **YOU MUST STILL ENTER THE CODE TO DISARM THE ALARM!** If you do not use the code and you set off the alarm when opening the unit, kennards will charge us \$60 to see what has happened and turn off the alarm. **IF YOU SET OFF THE ALARM, YOU ARE RESPONSIBLE FOR PAYING THIS \$60 FEE.** This code must also be entered when leaving to open the gate and or reset the alarm. Our unit number is unit 38; it is upstairs in the 2nd building on the left. A cargo lift and trolleys are located at the base of the stairs. The lift is for cargo only. The unit has a combination padlock. The combination will be reset occasionally to maintain security.

Procedure

1. Seek permission to access the storage unit from either the seneschal or Acquisitor.

2. Upon receiving permission you will receive the entry / exit code and lock combination

3. Enter the facility by entering the code and waiting for the gate to open.

4. Open the padlock using the combination (the side with the red stripe is where the numbers line up from top to bottom)

5. Take the items needed and lock the unit with the padlock. Scramble the numbers to get it to lock and disguise the combination.

6. When leaving type in the code to open the gate and reset the alarm.